Coverage Period: 01/01/2023 – 12/31/2023

S.A 5000 HDHP: TRIDENT BUSINESS PROCESS OUTSOURCING, LP Coverage for: Employees & Dependents | Plan Type: HDHP

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please call 1-833-612-1674. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or by calling 1-833-612-1674 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Participating <u>Providers</u> : \$5,000/person; \$15,000/family Non-Participating <u>Providers</u> : \$5,000/person; \$15,000 family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive Care Services</u> , are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Participating <u>Providers</u> : \$5,000/person; \$15,000/family Non-Participating <u>Providers</u> : \$10,000/person; \$20,000/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit? Penalties for non-compliance with provisions; premiums; balance-bil charges and health care this plan cover.		Even though you pay these expenses, they do not count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. https://www.firsthealthcomplementary.com or call 1-877-405-2926 for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in the plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider for the difference between the provider's charge and what your <u>plan pays (balance billing)</u>. Be aware, your <u>network provider might use an <u>out-of-network provider for some services</u> (such as lab work). Check with your <u>provider before you get services</u>.</u></u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This is a managed care plan. You must contact Clearwater at 1-833-612-1674 to coordinate care and obtain prior authorization for services other than primary care office visits and emergent services. Preauthorization and coordination of care is required for access to benefits.

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All <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies. If the deductible does not apply, neither does coinsurance.

Common		What	You Will Pay	Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge		
	Specialist visit	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is required for access to benefits.	
If you visit a health care provider's office or clinic	Chiropractic Services	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is required for access to benefits. Chiropractic services limited to 12 visits per calendar year.	
	Preventive care/screening/ immunization	Covered in Full	50% <u>Coinsurance</u> after Annual <u>Deductible</u> , plus amounts that exceed the Maximum Allowable Charge	Preventive Services are as outlined by the Patient Protection & Affordable Care Act. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.*	
If you have a test	Diagnostic test (x-ray, blood work)	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is required for access to benefits.	
ii you iiave a test	Imaging (CT/PET scans, MRIs)	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is required for access to benefits.	

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
If you need drugs to	Generic drugs	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% <u>Coinsurance</u> after Annual <u>Deductible</u>	Covers up to a 30-day supply (retail); 90-day supply (retail/mail order).	
treat your illness or condition More information about	Preferred brand drugs	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% <u>Coinsurance</u> after Annual <u>Deductible</u>	Step therapy applies – includes the use of	
prescription drug coverage is available at	Non-preferred brand drugs	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% <u>Coinsurance</u> after Annual <u>Deductible</u>	therapeutic alternatives.	
www.ehimrx.com or call 800-311-3446.	Specialty drugs	*Call EHIM at 800-311- 3446 to determine benefit options	Not Covered	*Members must call EHIM at 800-311-3446 to determine eligibility criteria and benefit options.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is	
surgery	Physician/surgeon fees	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	required for access to benefits.	
	Emergency room care	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	0% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	\$1,000 penalty for non-emergency visits. Notification is required within 48 hours or as soon as reasonably possible, and coinsurance is waived if admitted as inpatient. Inpatient benefits will apply.	
If you need immediate medical attention	Emergency medical transportation	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	0% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge		
	Urgent care	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	None	

Common		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
If you have a hospital	Facility fee (e.g., hospital room)	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% <u>Coinsurance</u> after Annual <u>Deductible</u> , plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is required for access to benefits.	
stay	Physician/surgeon fees	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge		
If you need mental health, behavioral	Outpatient services	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is	
health, or substance abuse services	Inpatient services	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	required for access to benefits.	
	Office visits	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	Cost sharing does not apply for preventive services. Depending on the type of services, coinsurance may apply.	
If you are pregnant	Childbirth/delivery professional services	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% <u>Coinsurance</u> after Annual <u>Deductible</u> , plus amounts that exceed the Maximum Allowable Charge	Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
	Childbirth/delivery facility services	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is required for access to benefits.	
If you need help recovering or have other special health needs	Home health care	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is required for access to benefits.	
neeas			Onarye	Limited to 180 visits per calendar year.	

	Common		What You Will Pay		Limitations Exceptions & Other	
	Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
		Rehabilitation services	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is required for access to benefits.	
		Habilitation services	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	Limited to 12 visits per calendar year. Includes physical therapy, speech therapy, and occupational therapy.	
		Skilled nursing care	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is required for access to benefits. Limited to 30 days per calendar year.	
		Durable medical equipment	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization for charges greater than \$750 per item or rental exceeds 4 months and coordination of care is required for access to benefits.	
		Hospice services	0% <u>Coinsurance</u> after Annual <u>Deductible</u>	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	This is a managed care plan. Preauthorization and coordination of care is required for access to benefits. Limited to 30 days per calendar year.	
	If your child needs	Children's eye exam	Covered in Full	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	Preventive care includes a visual screening assessment, as covered under preventive services. (Recommended by Bright Futures Project).	
	dental or eye care	Children's glasses	Not Covered	Not Covered	Excluded Service.	
	ontai oi cyc caic	Children's dental check-up	Covered in Full	50% Coinsurance after Annual Deductible, plus amounts that exceed the Maximum Allowable Charge	Preventive care includes an oral health risk assessment, as covered under preventive services. (Recommended by Bright Futures Project).	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic Surgery
- Dental care (except for treatment to sound natural teeth required due to injury.)
- Hearing Aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine Eye Exam (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic Care
- Dialysis

• Routine Hearing Exam

Specialty Drugs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-612-1674.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-612-1674.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-833-612-1674.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-612-1674.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$5,000
■ Specialist Copayment	\$0
■ Hospital (facility) Coinsurance	0%
■ Other Coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700				
In this example, Peg would pay	In this example, Peg would pay:				
Cost Sharing					
Deductibles	\$5,000				
Copayments*	\$0				
Coinsurance	\$0				
What isn't cove	red				
Limits or exclusions	\$60				
The total Peg would pay is	\$5,060				

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible ■ Specialist Copayment ■ Hospital (facility) Coinsurance	\$5,00 \$0
0% ■ Other Coinsurance	\$0 0%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

	Total Example Cost	\$5,600
lr	this example, Joe would pay:	
	Cost Sharing	
	Deductibles	\$5,000
	Copayments*	\$0
	Coinsurance	\$0
	What isn't covered	
	Limits or exclusions	\$20
	The total Joe would pay is	\$5,020

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$5,000
■ Specialist Copayment	\$0
■ Hospital (facility) Coinsurance	0%
■ Other Coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,800		
In this example, Mia would pay:			
Cost Sharing			
Deductibles	\$2,800		
Copayments*	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$2,800		